



*Mele Kalikimaka*

Merry Christmas

&

*Hau'oli Makahiki Hou*

Happy New Year

*May the  
Spirit of Aloha,  
the Blessings  
of Christmas  
&  
the Joy of  
The New Year  
Be with You  
and Yours*



*Season's Greetings from the  
Officers & BOD of the IEHA, Hawaii Chapter*

# 2011 in Review



International Executive Housekeepers Association, Hawaii Chapter

## CERTIFICATION ON THE RISE

As of Nov. 30, the Hawaii Chapter's membership consisted of 36 members who have attained their Certified Executive Housekeeper (CEH) designation and eight members who are Registered Executive Housekeepers (REH). Congratulations to all certified members who are helping to raise the standards of our industry.

### CEH Members:

Sylvia Acosta	Elsa Felix
Alison Aki	Pauline Galera
Debra Armour	Rose Galera
Cesar Aurelio	Leslie Grandison
Juana Barit	Roy Honda
Brian Keala Benz	Louisa Inocencio
Flora Bumanglag	Jamie Kahalepuna
Reynold Dacquel	Virgil Kodep
David Debelbot	Emelia Layugan
Michael Dolde	Melendrina Manuel
Sean Enoka	



Members renewed their certification on Jan. 26, 2011. Participants included: (seated, from left) Flora Bumanglag, Emelia Layugan, Esther Tabion, Melendrina Manuel; (standing, from left) Rizalina Ancheta, Anita Vergara, Glorita Soriano, Pauline Galera, Karina Villarroel, Juana Barit and Leonida Lumantas.

Maria Melino-Wright	Glorita Soriano
Redley Micky	Esther Tabion
Shawn Murakami	Anthony Tomas
Angela Padigos	Eddie Trippett
Benny Palisbo	Steven Trippett
Florianina Piedad	Anita Vergara
Mely Rivera	Carleton Yanaga
Margo Simeon	

### REH Members:

Diane Anami-Nakamura  
Rizalina Ancheta  
Madeline Chang  
Clyde Higa  
Leonida Lumantas  
Gordon Tydingco  
Karina Villarroel  
Lisa Wolcott

## ALOHA FOR JAPAN

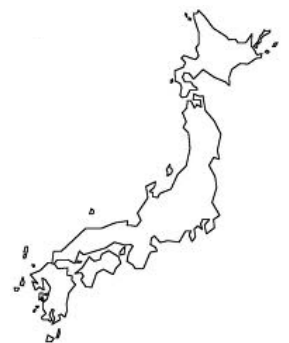
On March 30, the Hawaii Chapter established a Japan Disaster Relief Fund as a way of sharing the aloha spirit of IEHA with friends and family in Japan following the Great East Japan Earthquake.

By July, the Hawaii Chapter had collected \$1,600 on behalf of IEHA worldwide to be donated to the American Red Cross to assist with earthquake and tsunami relief.

Of the 25 donors, 18 donors were from the Hawaii Chapter (\$1,090), six from the IEHA Board of Directors (\$285) and one from a member in New Hampshire (\$25). The chapter itself donated \$200.

"Members of the Hawaii Chapter came through outstandingly, given that many donated on their own, with their companies, jobs, churches, other organizations and the IEHA Hawaii Chapter," says Rose Galera, chapter president.

Mahalo to all donors: Angela Padigos, Anna Rodriguez, Beth Risinger, Brian Keala Benz, Chris dela Calzada, Colleen Bunnell, Derrick De Mello, Diana Ronning, Ed Vizvarez, Edna Salvador, Elaine Simon, Eric Bates, Espirita Sumibcay, Glorita Soriano, Hao Tanacos, Ivy Kwok, Janet Wiggins, Janice Ng, John Yamamoto, Juana Barit, Madeline Chang, Mely Rivera, Rizalina Ancheta, Ron Luizzi and Rose Galera.





*Pictured, from left, is Gary Nushida, past Hawaii Chapter president; Ivy Kwok, Hawaii Chapter board member; Mufi Hannemann, president of the Hawaii Lodging & Tourism Association; Rose Galera, Hawaii Chapter president; and Angela Padigos, past Hawaii Chapter president, at IEHA's expo booth.*

## PARTNERSHIP WITH HLTA

In July, the Hawaii Chapter was accepted as a complimentary member of the Hawaii Hotel & Lodging Association, now known as the Hawaii Lodging & Tourism Association (HLTA), and participated as an exhibitor at the Hawaii Lodging, Hospitality, & Foodservice Expo.

Mahalo to the HLTA, Mufi Hannemann and Naomi Kanna, as well as Hilo Hattie for the provided booth space. Special thanks to Brian Keala Benz, John Yamamoto, Virgil Kodep and Rose Galera for setting up the expo booth. Thanks also to members Ron Luizzi, Carol Lopes, Karina Villarroel, Diane Nakamura, Mely Rivera, Michael Dolde, Carleton Yanaga, Pauline Galera, Angela Padigos, Ivy Kwok, Gary Nushida, Anna Rockenschaub, Veronica Mayer and Virgil Kodep for their support and help manning the booth at the expo.

## HELPING HANDS

On Sept. 14, the Hawaii Chapter voted to adopt Washington Place as an ongoing community service project. Washington Place, a national historic landmark that was once the residence of Queen Liliuokalani and past Hawaii governors, presently only has funding for one housekeeper.

"This is where we can offer to voluntarily do our part to service our state of Hawaii," says Rose Galera, Hawaii Chapter president. "It will be an excellent project in which we, as top cleaning professionals in the industry, can give back to our Hawaii."

As of December, the chapter had held two clean-up sessions and also secured the donation of a vacuum cleaner from ProTeam and the professional cleaning services of Universal Cleaners and Drycare Hawaii for window and carpet cleaning services.

On Dec. 3, Gov. Neil Abercrombie issued an official commendation, which he presented to IEHA volunteers at a luncheon held at Washington Place, for the chapter's adoption of the historic landmark.

The Community Service Committee, led by Chair Gary Nushida, also oversees a biannual donation drive, in which linens and toiletries are donated to those in need, as well as the biannual cleanup of the 100th Battalion veterans clubhouse.



*Leader Carleton Yanaga (far left) and volunteers from Team Clean Inc. focused on cleaning Washington Place's lanai railings and walls during the Oct. 9 cleanup.*



*Above left: Pauline Galera (second from right) with Gov. Neil Abercrombie and his wife and volunteers from the Aston Waikiki Banyan at the volunteer appreciation luncheon on Dec. 3, 2011. Above right: Official commendation from the governor.*





*Special guests Beth Risinger and Eric Bates*

*The bosses who hosted the Hawaii Chapter meetings throughout the year were acknowledged for their support. These included, from left: Robert McConnell, general manager, Outrigger Wakiki on the Beach; Gary Nushida (accepting on behalf of Wade Gesteuyala, hotel manager, Hawaii Prince Hotel); Brian Keala Benz, president and CEO of Team Clean Inc.; Rose Galera; Chuck Shishido (accepting on behalf of Alan Naito, general manager, OHANA Waikiki East Hotel); and Mark DeMello, general manager, Aston Waikiki Beach Hotel.*

## A BOSSES' NIGHT TO REMEMBER

A successful Bosses' Night was held Oct. 7 with 340 attendees, including a special visit from IEHA President Eric Bates and IEHA CEO Beth Risinger. This is the first time the president and CEO have attended this annual event.

The event was organized by Bosses' Night Committee Chair Derrick De Mello and supported by Shelly Awaya (invitations and programs), Teresa Calabrese and Carol Lopes (silent auction), Madeline Chang (payments), Ivy Kwok (RSVPs), Pauline Galera (decorations) and Carleton Yanaga (program).

The event's theme was "Paniolo 'O Hawaii" with attendees dressed in Hawaiian paniolo attire. A special highlight of the evening was the entertainment provided by Melveen Leed, Hawaii's first lady of country. Presiding as master of ceremonies was Frank B. Shaner of 94.7 KUMU.

The silent auction, which serves as a fundraiser for the chapter, raised approximately \$1,200. Silent auction donations were generously provided by local businesses and chapter members.

## WAYS & MEANS FUNDRAISER

The Hawaii Chapter raised more than \$2,000 by selling Longaniza Sausages in October. The project was coordinated by Angela Padigos. Mahalo to everyone who sold sausages!

## STUDENT JOB FAIR

The Hawaii Chapter partnered with the McKinley Community School for Adults to co-host a hospitality job fair and expo in November, with 450-plus students in attendance over two sessions.

*John Yamamoto, past Hawaii Chapter president, had students fill out employment applications at his booth for Aqua Hotels & Resorts.*



*From left: Suzy Coloma, Rose Galera, David Debelbot, Angela Padigos, Brian Keala Benz and Don Aslett attending the convention*

## IEHA CONVENTION - LAS VEGAS

At the 2011 ISSA/IEHA Convention in October, 11 Hawaii Chapter members were in attendance for an informative week of activities.